

Section 4 of RTI Act, 2005

4. Obligations of public authorities.—(1) Every public authority shall—
- (a) maintain all its records duly catalogued and indexed in a manner and the form which facilitates the right to information under this Act and

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ensure that all records that are appropriate to be computerised are, within a reasonable time and subject to availability of resources, computerised and connected through a network all over the country on different systems so that access to such records is facilitated;

- (b) publish within one hundred and twenty days from the enactment of this Act,—
 - (i) the particulars of its organisation, functions and duties;
 - (ii) the powers and duties of its officers and employees;
 - (iii) the procedure followed in the decision making process, including channels of supervision and accountability;
 - (iv) the norms set by it for the discharge of its functions;
 - (v) the rules, regulations, instructions, manuals and records, held by it or under its control or used by its employees for discharging its functions;
 - (vi) a statement of the categories of documents that are held by it or under its control;
 - (vii) the particulars of any arrangement that exists for consultation with, or representation by, the members of the public in relation to the formulation of its policy or implementation thereof;
 - (viii) a statement of the boards, councils, committees and other bodies consisting of two or more persons constituted as its part or for the purpose of its advice, and as to whether meetings of those boards, councils, committees and other bodies are open to the public, or the minutes of such meetings are accessible for public;
 - (ix) a directory of its officers and employees;
 - (x) the monthly remuneration received by each of its officers and employees, including the system of compensation as provided in its regulations;
 - (xi) the budget allocated to each of its agency, indicating the particulars of all plans, proposed expenditures and reports on disbursements made;
 - (xii) the manner of execution of subsidy programmes, including the amounts allocated and the details of beneficiaries of such programmes;
 - (xiii) particulars of recipients of concessions, permits or authorisations granted by it;
 - (xiv) details in respect of the information, available to or held by it, reduced in an electronic form;
 - (xv) the particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room, if maintained for public use;
 - (xvi) the names, designations and other particulars of the Public Information Officers;
 - (xvii) such other information as may be prescribed, and thereafter update these publications every year;
- (c) publish all relevant facts while formulating important policies or announcing the decisions which affect public;
- (d) provide reasons for its administrative or quasi judicial decisions to affected persons.

(2) It shall be a constant endeavour of every public authority to take steps in accordance with the requirements of clause (b) of sub-section (1) to provide as much information *suo motu* to the public at regular intervals through various means of communications, including internet, so that the public have minimum resort to the use of this Act to obtain information.

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(3) For the purpose of sub-section (1), every information shall be disseminated widely and in such form and manner which is easily accessible to the public.

(4) All materials shall be disseminated taking into consideration the cost effectiveness, local language and the most effective method of communication in that local area and the information should be easily accessible, to the extent possible in electronic format with the Central Public Information Officer or State Public Information Officer, as the case may be, available free or at such cost of the medium or the print cost price as may be prescribed.

Explanation.—For the purposes of sub-sections (3) and (4), “disseminated” means making known or communicated the information to the public through notice boards, newspapers, public announcements, media broadcasts, the internet or any other means, including inspection of offices of any public authority.

Public Information Officers.—(1) Every public authority

THE RIGHT TO INFORMATION ACT, 2005 INFORMATION BROCHURE.

H.P. STATE CONSUMER DISPUTES REDRESSAL COMMISSION, KASUMPTI, SHIMLA-9.

1. Particulars of its Organization, Functions and duties;

1.1 Name of the Organization.

H.P. State Consumer Disputes Redressal Commission, Shimla-171009.

Function and Duties:-

The Consumer Protection Act, 2019 was enacted in place of Consumer Protection Act, 1986 with the aim to protect the rights of consumers by establishing authorities for timely and effective administration and settlement of consumers' disputes. The Act expands the scope of the definition of Consumer as to include the consumers involved in online transactions and squarely covers the E-commerce business within its ambit. It widened the definition of Unfair Trade Practices, also provides for filing of Complaints before the District Commissions electronically in accordance with the rules.

The Act provides, "Mediation" as an Alternate Dispute Resolution Mechanism. Mediation is a process in which an impartial and neutral third person, the mediator, facilitates the resolution of a dispute without suggesting what should be the solution. It is an informal and non-adversarial process intended to help disputing parties to reach a mutually acceptable solution. For e-filing of the complaints eDaakhil portals have been launched in the States. The District Commission entertains complaints where the value of goods or services paid as consideration does not exceed Rs 50 Lakh and the State Commission entertains complaints where the value of goods or services exceeds Rs. 50 Lakh but does not exceed Rs. 2 Crore besides appeals & revision petitions filed against the order passed by the District Commissions.

2. Powers and duties of its officers and employees;

The President and two Members constitute full Bench to hear and decide consumer complaints, appeals, revision petitions & misc applications. The jurisdiction of the State Commission for hearing consumer cases is defined under Section 47 of the Consumer Protection Act 2019. The pecuniary jurisdiction of the State Commission is to hear complaints involving goods and services exceeding Rs. 50 lakh but not more than 2 crore.

2.2 The President, H.P. State Commission being Head of the Department exercises financial powers delegated by the Government of Himachal Pradesh.

2.3 There are 12 District Commissions functioning in the State of Himachal Pradesh out of which 4 are whole time District Commissions at Shimla, Mandi, Kangra at Dharamshala & Una and 8 District Commissions are clubbed with the whole time District Commissions. A detail of whole time District Commissions and District Commission clubbed with them is given herein below:-

Sr.No.	Name of whole time Distt. Commissions	Name of District Commissions regrouped with the whole time District Commission.
1	Distt. Commission, Shimla	Kinnaur District.
2	Distt. Commission, Mandi	Kullu, Lahaul - Spiti and Bilaspur Districts.
3	Distt. Commission, Kangra at Dharamshala	Chamba and Hamirpur Districts.
4	Distt. Commission, Una	Solan and Sirmaur Districts.

The President of whole time District Commissions with support staff holds Court sittings at the District/Sub Divisional Headquarters of clubbed District Commissions at regular intervals.

2.4 Registrar is the Head of the Ministerial establishment of the State Commission and exercises such powers and functions as are conferred upon him by the President of the State Commission from time to time. He is assisted by the Assistant Registrar, Office Superintendent, Assistants and other staff in the day to day office work.

3. Procedure followed in the decision making process, including channels of supervision and accountability;

3.1 As mentioned above, in the State Commission President and Members hear consumer complaints in jurisdiction of Rs. 50 lakh but does not exceed Rs. 2 crore and appeals filed against the order of District Commissions. The District Commissions comprising President and Members hear complaints upto Rs. 50 lakh. Besides Presidents, each District Commission has two Members but the clubbed District Commissions do not have any independent President with support staff. The President & support staff of whole time District Commissions holds circuit Court sittings of the clubbed District Commissions at regular intervals.

4. Norms set by it for the discharge of its functions;

4.1 The consumer complaints, appeals are required to be decided as per the provisions of Consumer Protection Act, 2019.

5. Rules, regulations, instructions, manuals and records, held by it or under its controller used by its employees for discharging its functions;

5.1 The State Consumer Commission is governed by the Consumer Protection Act, 2019.

- a) The Consumer Protection Rules framed by the GoI under Consumer Protection Rule, 2019.
- b) H.P. Consumer Protection Rules, 2021 framed under CPA, 2019.
- c) Consumer Protection Regulations, 2020.

5.2 Record of consumer complaints/appeals is maintained and kept in Record Room of the Commission/District Commissions by the employees and the copies are supplied as per the provisions of regulation.

In the case of complaint, the record containing main files with original order sheet shall be preserved for a period five years.

In the case of records of appeal and revision petitions, it shall be preserved for three years from the date of disposal of the appeal or revision as the case may be.

6. A Statement of the categories of documents that are held by it or under its Control;

6.1 The following category of documents /record are held by the State Commission and District Commissions:

- 1) Consumer Complaints (CC)
- 2) Appeals (FA)
- 3) Misc .Application (MA)
- 4) Revision Petitions (RP)
- 5) Execution Applications

7. Particulars of any arrangement that exists for consultation with, or representation by the members of the public in relation to the formulation of its policy or implementation thereof;

7.1 The State Commission and District Commissions being quasi judicial institutions no arrangement for consultation with or representation of members among public exists.

8. A statement of the Boards, Councils, Committees and other bodies consisting of two or more persons constituted as its part of or for the purpose of its advice, and as to whether meetings of those Boards, Councils, Committees and other bodies are open to the public, or the minutes of the such meetings are accessible for public;

8.1 There is State Commission at State level and District Commissions at District level. The final orders and day to day orders passed by the State Commission & District Commissions are uploaded on official website www.hpconsumercommission.nic.in and the same are accessible to all concerned.

9 A directory of its officers and employees;

9.1 The Directory is enclosed herewith as Annexure-I & II.

10. Monthly remuneration received by each of its officers and employees, including the system of compensation as provided in its regulations;

10.1 There are 138 Officers/ officials including part time members under State Commission. A list of employees with their pay scale/remuneration is given in Annexure-III & IV.

11. Budget allocated to each of its agency, indicating the particulars of all plans, proposed expenditures and reports on disbursements made;

The State Government had allocated a total budget of Rs. 722.18 Lakh for the financial year 2022-2023 under Head 2408-Food Storage and Warehousing, 01-Food, 001 Direction and Administration, 02-District Commission Employees (Non Plan) for the State Commission and District Commission. Total expenditure incurred during the year was Rs. 719.74 lakh. For the financial year 2023-24, the total budget of Rs. 729.84 lakh has been allocated under various Heads which is being utilized. A statement of budget sanctioned and utilized will be uploaded on the official website on the closing of financial year after 31.03.2024. However, budget allocated and utilized during the financial year 2022-23 is given herein below:

H.P. STATE CONSUMER DISPUTES REDRESSAL COMMISSION, SHIMLA-9.									
Final excess/surrender statement for the financial year, 2022-2023, under Head 2408-Food Storage & Warehousing, 01-Food, 001-Direction and Administration, 02-District Forum Employees (SOON) Non-Development.									
Demand No. 22							Amount in Rupees		
Sr No	SOE	Amount in Rs. & Lac	Addl. Budget/through SDG	Total budget allocated	Exp. Up to 31.03.23	Balance	Excess (-)	Saving (+)	Remarks
1	Salary	55478000	8687000	64165000	64164147	853	0	853	On actual basis.
2	Wages	492000	262000	754000	746652	7348	0	7348	On actual basis.
3	T.E.	843000	0	843000	835461	7539	0	7539	On actual basis.
4	O.E.	2545000	0	2545000	2544609	391	0	391	On actual basis.
5	M.R.	697000	0	697000	638519	58481	0	58481	On actual basis.
6	RRT	162000	0	162000	79187	82813	0	82813	On actual basis.
7	A & P	47619	0	47619	47619	0	0	0	On actual basis.
8	H & E	76000	0	76000	68878	7122	0	7122	On actual basis.
9	Training	0	0	0	0	0	0	0	
10	M.V. Pur.	1000	0	1000	0	1000	0	1000	
11	M.V.	1013000	219000	1232000	1231392	608	0	608	On actual basis.
12	TTA	177375	0	177375	103728	73647	0	73647	On actual basis.
13	Honorarium	1299000	220000	1519000	1514750	4250	0	4250	On actual basis.
	Total	62830994	9388000	72218994	71974942	244052	0	244052	

12. **Manner of execution of subsidy programmes, including the amount allocated and the details of beneficiaries of such programmes;**

12.1 No subsidy programmes are administered under the State Commission or the District Commissions.

13. **Particulars of recipients of concessions, permits or authorizations granted by it;**

13.1 No complaint fee is payable in respect of complaints which involves value of goods or services upto Rs.5.00 Lac in the District Commissions.
The table of fees as per Ministry of Consumer Affairs, Food and Public Distribution Notification dated 20.12.2022 is given herein below:

Sl. No.	Value of goods or services paid as consideration	Amount of fee payable
	District Commission	
(1)	Upto Rupees Five Lakh	Nil
(2)	Above Rupees Five Lakh and upto Rupees Ten Lakh	Rs. 200
(3)	Above Rupees Ten Lakh and upto Rupees Twenty Lakh	Rs. 400
(4)	Above Rupees Twenty Lakh and upto Rupees Fifty Lakh	Rs. 1000
	State Commission	
(5)	Above Rupees Fifty Lakh and upto Rupees One Crore	Rs. 2000
(6)	Above Rupees One Crore and upto Rupees Two Crore	Rs. 2500

14. **Details in respect of the information, available to or held by it, reduced to an electronic Form;**

14.1 Detail of information provided through electronic form is given herein below:
1. Zimni/final orders passed by State Commission & District Commissions are made available on official website <http://www.hpconsumercommission.nic.in> and <http://www.confonet.nic.in> .
2. Daily cause list of cases is also uploaded on day to day bases on official website <http://www.hpconsumercommission.nic.in> and <http://www.confonet.nic.in> .

15. **Particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room, if maintained for public use;**

15.1 The Citizens are free to file complaints for Redressal of their disputes relating to any defective goods and deficiency in service and the court library is accessible to the litigants and their counsel as per their requirement.

16. **Names, designations and other particulars of the public information officers;**

16.1 The particulars of public information officers are as follows.

H.P. State Consumer Disputes Redressal Commission, Shimla

- | | |
|--|---------------------|
| 1. Sh. Narender Mehta, Joint Registrar | PIO |
| 2. Sh. Papinder Singh, Supdt. Grade-I | APIO |
| 3. Ms. Chetna Khadwal, Registrar | Appellate Authority |

District Consumer Disputes Redressal Commission, Shimla

- | | |
|---------------------------------------|---------------------|
| 1. Sh. Baldev Singh, President | PIO |
| 2. Sh. Rajesh Kumar, Supdt. Grade-II | APIO |
| 3. Mr. Justice I. S. Mehta, President | Appellate Authority |

H.P. State Consumer Commission, Shimla.

District Consumer Disputes Redressal Commission, Mandi

- | | |
|---------------------------------------|---------------------|
| 1. Sh. Purender Vaidya, President | PIO |
| 2. Sh. Roshan Lal, Supdt. Grade-II | APIO |
| 3. Mr. Justice I. S. Mehta, President | Appellate Authority |

H.P. State Consumer Commission, Shimla.

District Consumer Disputes Redressal Commission, Kangra at Dharamshala

- | | |
|---------------------------------------|---------------------|
| 1. Sh. Hemanshu Mishra, President | PIO |
| 2. Sh. Adarsh Nag, Supdt. Grade-II | APIO |
| 3. Mr. Justice I. S. Mehta, President | Appellate Authority |

H.P. State Consumer Commission, Shimla.

District Consumer Disputes Redressal Commission, Una

- | | |
|---|---------------------|
| 1. Sh. D. R. Thakur, President | PIO |
| 2. Sh. Surender Thakur, Supdt. Grade-II | APIO |
| 3. Mr. Justice I. S. Mehta, President | Appellate Authority |

H.P. State Consumer Commission, Shimla.

17. **Such other information as may be prescribed;**

The cases in State Commission & District Commissions are now being received through e-filing on official website i.e. <https://edaakhil.nic.in/>. The staff of State Commission & District Commissions provides assistance if any complainant/ any party of the complaint is not in a position to file/upload a complaint or application on edaakhil portal.

For other information please login to H.P. State Consumer Commission website <http://www.hpconsumercommission.nic.in> and <http://www.confonet.nic.in> for judgments & Cause lists.

Annexure-I

H.P. STATE CONSUMER DISPUTES REDRESSAL COMMISSION, SHIMLA-9

<u>Sr.NO</u>	<u>Designation</u>	<u>Name</u>	<u>Fax Number</u>	<u>Telephone number Office Residence</u>
1	President	Hon'ble Justice Inder Singh Mehta	2620855	0177-2620854
2	Member (Female)	Vacant	---	---
3	Member (Male)	Vacant	2622491	
4	Registrar	Ms.Chetna Khadwal	2620797	9418456920
5	Joint Registrar	Sh.Narender Mehta	2620026	94180-11411
6	Private Secretary	Vacant	---	---
7	Superintendent Gr.I	Sh. Papinder Singh	2620855	94591-40071
8	Reader	Vacant		9805834394

H.P. STATE CONSUMER DISPUTES REDRESSAL COMMISSION, SHIMLA-9

TELEPHONE DIRECTORY

Sr. No.	Name and Designation	Address of Distt. Commission	Phone No.
DISTRICT COMMISSION, SHIMLA			
1	Dr. Baldev Singh, President	District Consumer Disputes Redressal Commission, Shimla.	0177-2622049
2	Sh. Jagdev Singh Raitka, Member	-do-	
3	Ms. Yogita Dutta, Member	-do-	94180-21286
DISTRICT COMMISSION, SIRMOUR			
1	Dr. Baldev Singh, President	District Consumer Commission, Sirmour.	0177-2622049
2	Vacant (Member Male)	-do-	
3	Ms. Rashmi Pandey, Member	-do-	94597-44844
DISTRICT COMMISSION, KINNAUR			
1	Dr. Baldev Singh, President	District Consumer Commission, Kinnaur.	0177-2622049
2	Sh. Kailash Chand, Member	-do-	
3	Ms. Janam Devi, Member	-do-	82196-78469
DISTRICT COMMISSION, MANDI			
1	Sh. Purender Vaidya, President	District Consumer Commission, Mandi.	01905-223770
2	Sh. Yashwant Singh, Member	-do-	94183-23809
3	Ms. Manchali, Member	-do-	
DISTRICT COMMISSION, KULLU			
1	Sh. Purender Vaidya, President	District Consumer Commission, Kullu.	01905-223770
2	Sh. Devender Gaud, Member	-do-	94181-63568
3	Ms. Pooja Gupta, Member	-do-	94181-53526
DISTRICT COMMISSION, LAHAUL & SPITI			
1	Sh. Purender Vaidya, President	District Consumer Commission, Lahaul & Spiti.	01905-223770
2	Vacant (Male Member)	-do-	
3	Vacant (Female Member)	-do-	
DISTRICT COMMISSION, KANGRA AT DHARAMSHALA			
1	Sh. Hemashu Mishra, President	District Consumer Commission, Kangra at Dharamshala.	01892-224381
2	Sh. Narayan Thakur, Member	-do-	
3	Ms. Arti Sood, Member	-do-	

DISTRICT COMMISSION, CHAMBA			
1	Sh. Hemashu Mishra , President	District Consumer Commission, Chamba	01892-224381
2	Sh. Ashok Thakur, Member	-do-	94181-21086
3	Ms. Mamta Kaura Wadehra, Member	-do-	94178-13291
DISTRICT COMMISSION, SOLAN			
1	Sh. Hemashu Mishra , President	District Consumer Commission, Solan	01892-224381
2	Sh. Vijay Gupta Lama	-do-	
3	Ms. Neelam Gupta	-do-	98171-71923
DISTRICT COMMISSION, UNA			
1	Sh. D. R.Thakur, President	District Consumer Commission, Una	01975-225801
2	Sh. Keshav Kumar Chandel, Member	-do-	94181-14541
3	Ms. Minakshi Rana	-do-	
DISTRICT COMMISSION, HAMIRPUR			
1	Sh. D. R.Thakur, President	District Consumer Commission, Hamirpur	01975-225801
2	Sh. Joginder Mahajan	-do-	
3	Ms. Sneh Lata	-do-	
DISTRICT COMMISSION, BILASPUR			
1	Sh. D. R.Thakur, President	District Consumer Commission, Bilaspur	01975-225801
2	Sh. Nitin Kaundal, Member	-do-	98160-38500
3	Ms. Manjula, Member	-do-	981670-68631

Annexure- III

H.P. STATE CONSUMER DISPUTES REDRESAL COMMISSION, SHIMLA-9

STATEMENT SHOWING POSITION OF POSTS SANCTIONED FOR STATE
CONSUMER DISPUTES REDRESSAL COMMISSION, SHIMLA.

SL. No.	Name of Post	No. of Posts	Pay Scale/Pay Structure
1.	President	1	Last pay drawn as a Judge of High Court (Minus pension)
2.	Members (Part-time)	2	Rs.1000/- Per day/Sitting appointed as per Consumer Protection Act, 1986 and Rs.2500/- Per day/Sitting appointed as per Consumer Protection Act, 2019.
3.	Registrar	1	L-18, Rs.56100-177500/-
4.	Assistant Registrar	1	L-21, Rs.67400-201200/-
5.	Superintendent Gr-I	1	L-16, Rs.48700-154300/-
6.	Private Secretary	1	L-16, Rs.48700-154300/- + Rs. 600/- Spl. Allowance
7.	Reader	1	L-16, Rs.48700-154300/- + Rs. 600/- Spl. Allowance
8.	Personal Assistant	1	L-12, Rs.43000-136000/- + Rs. 300/- Spl. Allowance
9.	Senior Assistants	3	L-11, Rs.38500-122700/-
10.	Accountant	1	L-11, Rs.38500-122700/-
11.	Senior Scale Stenographers	4	L-11, Rs.38500-122700/-
12.	Record Keeper	1	L-11, Rs.38500-122700/-
13.	Civil Nazir	1	L-9, Rs.35600-112800/-
14.	Clerk/Ahalmad	1	L-3, Rs.20200-64000/-
15.	JOA (IT)	6	L-4, Rs.20600-65500/-
16.	Drivers	3	L-5, Rs.21300-67800/-
17.	Bailiffs	2	L-3, Rs.20200-64000/-
18.	Process Server	2	L-1, Rs.18000-56900/-
19.	Peons	5	L-1, Rs.18000-56900/-
20.	Peons (on daily wage basis)	3	At the rate fixed by the Govt. from time to time.
21.	Chowkidar	1	L-1, Rs.18000-56900/-
22.	Safai Karamchari (on daily wage basis)	1	At the rate fixed by the Govt. from time to time.
23.	Safai Karamchari (on Part-time basis)	1	Two hours in a day, at the rate approved by the Govt. from time to time.
	Total	44	

Annexure-IVSTATEMENT SHOWING NUMBER OF POSTS SANCTIONED FOR FOUR (4) FOLLOWING
WHOLE TIME DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION, IN THE
STATE OF HIMACAL PRADESH.**1. DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION, SHIMLA**

SL. No.	Name of post sanctioned	Pay Scale/Structure.	Numbers of post sanctioned
01	President	Pay Scale of District & Sessions Judges.	01
02	Members (Part-time).	Rs.750/- Per day/Sitting appointed as per Consumer Protection Act, 1986 and Rs. 2000/- appointed as per Consumer Protection Act, 2019.	06 (Two for each District Commission, Shimla, Sirmour and Kinnaur).
03	Superintendent Gr-II	L-12, Rs.43000-136000/-	01
04	Personal Assistant	L-12, Rs.43000-136000/-+ 300/- Spl. Allowance	01
05	Reader	L-11, Rs.38500-122700/-	01
06	Civil Nazir	L-9, Rs.35600-112800/-	01
07	Record Keeper	L-6, Rs.25600-81200/-	01
08	Clerk/Ahalmad	L-3, Rs.20200-64000/-	02
09	JOA (IT)	L-4, Rs.20600-65500/-	01
10	Driver	L-5, Rs.21300-67800/- + Rs. 1000/- Spl. Allowance	01
11	Bailiff	L-3, Rs.20200-64000/-	01
12	Process Server	L-1, Rs.18000-56900/-	01
13	Peons	L-1, Rs.18000-56900/-	02
14	Peon (on daily wage basis)	At the rate fixed by the Govt. from time to time.	01
15	Chowkidar	L-1, Rs.18000-56900/-	01
16	Safai Karamchari (on Part-time basis)	Four hours in a day, at the rate fixed by the Govt. from time to time	01
		Total	23
2. DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION, MANDI			
01	President	Pay Scale of District & Sessions Judges.	01
02	Members (Part-time).	Rs.750/- Per day/Sitting appointed as per Consumer Protection Act, 1986 and Rs. 2000/- appointed as per Consumer Protection Act, 2019.	06 (Two for each District Commission, Mandi, Kullu and Lahaul & Spiti).
03	Superintendent Gr-II	L-12, Rs.43000-136000/-	01
04	Personal Assistant	L-12, Rs.43000-136000/-+ 300/- Spl. Allowance	01
05	Reader	L-11, Rs.38500-122700/-	01
06	Civil Nazir	L-9, Rs.35600-112800/-	01
07	Record Keeper	L-6, Rs.25600-81200/-	01
08	Clerk/ Ahalmad	L-3, Rs.20200-64000/-	02
09	JOA (IT)	L-4, Rs.20600-65500/-	01

10	Driver	L-5, Rs.21300-67800/- + Rs. 1000/- Spl. Allowance	01
11	Bailiff	L-3, Rs.20200-64000/-	01
12	Process Server	L-1, Rs.18000-56900/-	01
13	Peons	L-1, Rs.18000-56900/-	02
14	Peon (on daily wage basis)	At the rate fixed by the Govt. from time to time.	01
15	Chowkidar	L-1, Rs.18000-56900/-	01
14	Safai Karamchari (on Part-time basis)	Four hours in a day, at the rate fixed by the Govt. from time to time.	01
15	Safai Karmachari-cum-Chowkidar (on daily wage basis) for District Consumer Commission, Kullu.	At the rate fixed by the Govt. from time to time.	01
		Total:	24
3. DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION, KANGRA AT DHARAMSHALA			
01.	President	Pay Scale of District & Sessions Judges.	01
02	Members (Part-time)	Rs.750/- Per day/Sitting appointed as per Consumer Protection Act, 1986 and Rs. 2000/- appointed as per Consumer Protection Act, 2019.	06 (Two for each District Commission, Kangra, Chamba and Solan).
03	Superintendent Gr-II	L-12, Rs.43000-136000/-	01
04	Personal Assistant	L-12, Rs.43000-136000/- + 300/- Spl. Allowance	01
05	Reader	L-11, Rs.38500-122700/-	01
06	Civil Nazir	L-9, Rs.35600-112800/-	01
07	Record Keeper	L-6, Rs.25600-81200/-	01
08	Clerk/Ahalmad	L-3, Rs.20200-64000/-	02
09	JOA (IT)	L-4, Rs.20600-65500/-	01
10	Driver	L-5, Rs.21300-67800/- + Rs. 1000/- Spl. Allowance	01
11	Bailiff	L-3, Rs.20200-64000/-	01
12	Process Server	L-1, Rs.18000-56900/-	01
13	Peons	L-1, Rs.18000-56900/-	02
14	Peons (on daily wage basis)	At the rate fixed by the Govt. from time to time.	01
15	Chowkidar	L-1, Rs.18000-56900/-	01
16	Safai Karamchari	L-1, Rs.18000-56900/-	01
17	Safai Karmachari (on Part-time basis)	Two hours in a day, at the rate fixed by the Govt. from time to time.	01
		Total:	24

4. DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION, UNA			
01	President	Pay Scale of District & Sessions Judges.	01
02	Members (Part-time)	Rs.750/- Per day/Sitting appointed as per Consumer Protection Act, 1986 and Rs. 2000/- appointed as per Consumer Protection Act, 2019.	06 (Two for each District Commission, Una, Hamirpur and Bilaspur).
03	Superintendent Gr-II	L-12, Rs.43000-136000/-	01
04	Personal Assistant	L-12, Rs.43000-136000/- + 300/- Spl. Allowance	01
05	Reader	L-11, Rs.38500-122700/-	01
06	Civil Nazir	L-9, Rs.35600-112800/-	01
07	Record Keeper	L-6, Rs.25600-81200/-	01
08	Clerk/Ahalmad	L-3, Rs.20200-64000/-	02
09	JOA (IT)	L-4, Rs.20600-65500/-	01
10	Driver	L-5, Rs.21300-67800/- + Rs. 1000/- Spl. Allowance	01
11	Bailiff	L-3, Rs.20200-64000/-	01
12	Process Server	L-1, Rs.18000-56900/-	01
13	Peons	L-1, Rs.18000-56900/-	02
14	Peons (on daily wage basis)	At the rate fixed by the Govt. from time to time.	01
15	Chowkidar	L-1, Rs.18000-56900/-	01
16	Safai Karamchari-cum-Chowkidar (on daily wage basis) for District Consumer Commission, Hamirpur.	At the rate fixed by the Govt. from time to time.	01
		Total:	23
		Grand total:	94